Gallagher Data Centre Features and Benefits

Leading the industry into the future

Fuel dispensers are one of the most valuable assets on the forecourt. Keeping them in top operational condition is critical. Complaints on performance is typically emotional and scant on detail resulting in nearly 40% of all callouts result in "No Faults Found". Mis-use of resources is common, and there is a general lack of factual diagnostic information or historical data that can be used and recorded to support servicing actions.

Data Centre solves these issues and provides an exciting opportunity to pioneer a completely new approach to the existing service model.

Features

Benefits

Fault Management

Validation Service

Self Diagnosis

Auto Alerts

Auto alerts via emails provide valuable diagnostics that help the agent arrive with the right tools and parts. This information and the Gallagher help desk can validate the service callout, help to reduce site visits and shorten the discovery time on site.

Business Operations

Live Deliveries

Dynamic Status

Historical Deliveries

Full Audit Trail

Data Centre provides visual tools that show live operational data from a dispenser. It can display information regarding customer (presets), service issues, and hose deliveries. This intelligence can be viewed by authorised users on their laptop, phone or any other internet enabled device.

www.gallagher.com

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The facts about Gallagher Data Centre.
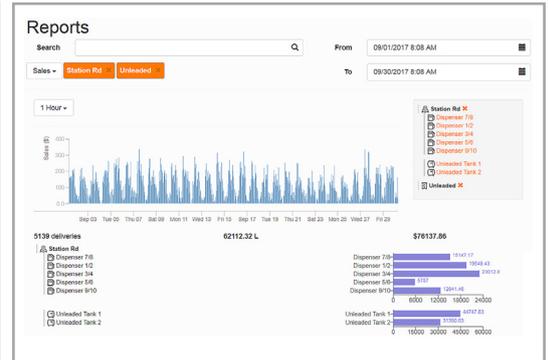
Features

Benefits

Reconciling Information

Asset Use Totals

Price Change Validation

Flow Rate Analysis

Create custom sales reports by filtering totals for grades, volumes, dates, deliveries, or dispensers. This reporting is also available for multiple sites. Price change events for grades are recorded and can be used for audits. These reports can reveal possible causes of hose, dispenser, or tank issues.
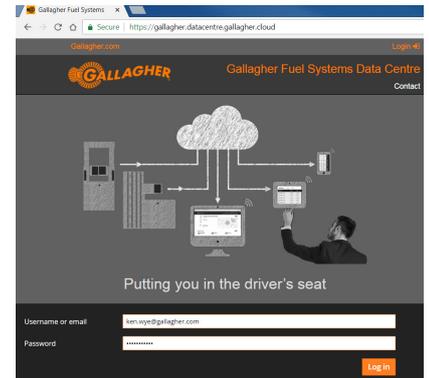
Security

Data Integrity

Secure Access

Controlled Hierachy

Data Centre is a secure, web-based product. We have used internationally recognised cloud service providers as a platform. Different groups can have specified users with password protection. Access to features, data and tools for these groups are easily controlled.

Remote Resolution

Remote Reset

Upload Firmware

Reconfigure

The powerful "Remote Reset" function can resolve certain issues remotely and avoid a callout altogether. It can enable some hoses to continue to operate. System firmware and software can be updated remotely. Configuration files can also be uploaded providing vital support for service and installation actions on site.

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