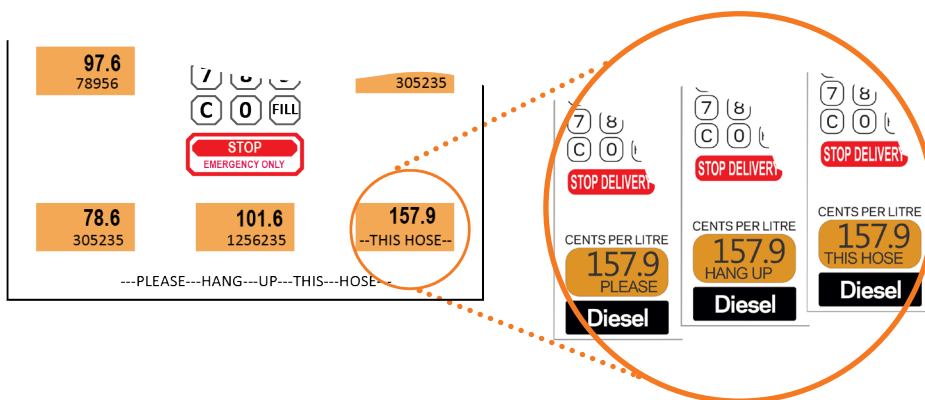


Gallagher Newsletter

PULSE Software - Improved Communication

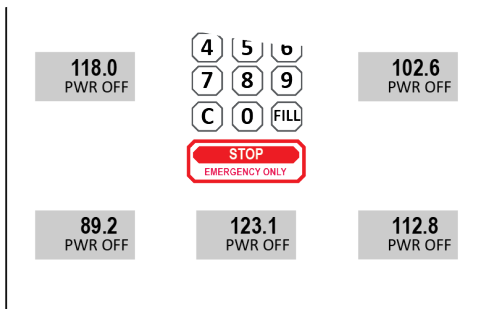
What is your PULSE dispenser telling you?

Intelligent PULSE dispensers have improved communication further with 1.20 version software. Included in this update are some valuable messages which if understood correctly can help resolve issues on site and improve the smooth operation of the dispenser. Of course this may also result in avoiding unnecessary service agent call-outs.



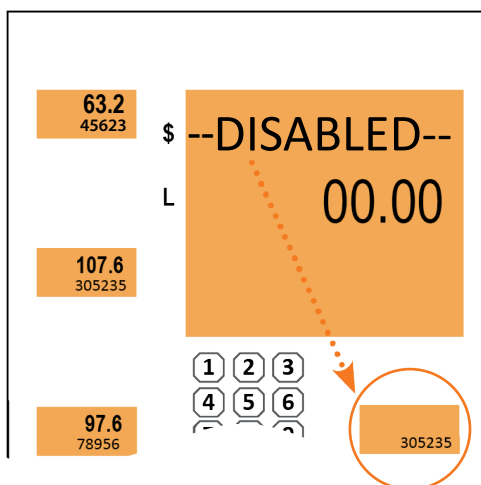
PLEASE HANG UP THIS HOSE

If a customer doesn't return the hose properly, this rolling message reminds them that the nozzle has been left out, or not hung correctly in the holster. It encourages the customer to "re-hang" the nozzle to return it to normal. This may also help avoid customers driving off with the nozzle still in their vehicle.



POWER OFF

If there is a power cut, or power is switched off to the dispenser; the message PWR OFF appears in each price display window. This is confirmation to any operator or customer that there is indeed no power to the pump.



DISABLED HOSE

If a fuel point has a recurring issue with one hose, the hose self-disables and the dollar price will not show in the price display window. If the disabled nozzle is lifted, the dispenser will beep continuously and the "DISABLED HANG UP" rolling message will be appear in the main display.

This message helps protect the customer from using a problematic hose and alerts the site that an agent call-out is required to resolve the issue.

