

INTEGRATION OPTIONS

Implementing Data Centre into a fuelling business is easy

- Data Centre is enabled by connecting the dispensers to the internet.
- Data Centre auto alerts are assigned to various users. These alerts have targeted information that specifies location, date/time, type of issue and if there are online resolutions or actions available.
- Data Centre has views to dynamically show any issues, and reports to show trends.
- Reviewing a site using Data Centre will show if it can be supported by remote actions, needs an immediate site visit or planned maintenance. This allows for the right person/van for the task, with the correct parts, to be assigned.

Validation Approach

This is a PEC Support Team validation service to whom the customer assigns access.

The Support Team manage all site information, assess issues. They will suggest resolution paths to the customer for approval whether by remote actions or required service partner visits.

A monthly report is supplied on issues and trends.

Partnering Approach

This is a support partner service where the customer authorises their Service Partner to manage all issues and site works based on an agreement with the customer.

The agreement is integrated into or is in addition to the normal 'hose contract' for site support management.

Autonomous Approach

This is where the customer manages all the Data Centre information. A customer team member can receive alerts, review sites and allocate tasks to Service Partners.

This may occur after a site-wide review for issues and trends in order to optimise their support operation.

No matter how Data Centre is integrated into the fuel site business, the story is the same.

- With PULSE, the quality of the initial investment in high-end componentry with internet capability is critical to lowering the ongoing cost while maintaining high uptime.
- Data Centre and its ability to alert/view/trend will optimise that solid, initial investment. It accomplishes this by managing parts of the servicing process to lower the overall maintenance cost throughout the life of the product.

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Data Centre Introduction

What is Data Centre? - *an investment in knowledge!*



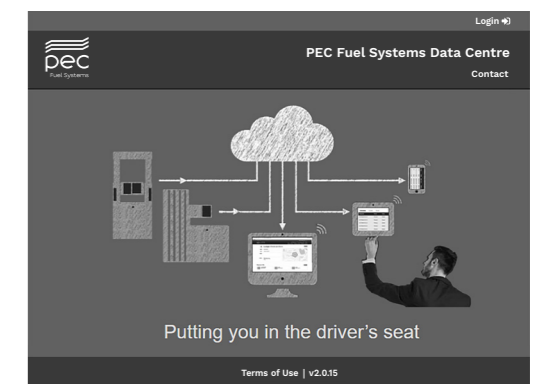
Data Centre turns any PULSE dispenser into an IOT device, securely connected and operating in the PEC Cloud.

You control access to site data and you can see everything and authorise others (like site staff or service people) to see all or a restricted view of the business information.

It's about making decisions based on real-time factual data.

Our industry is no different from any other where decisions should be made using facts and data. It's no longer acceptable to rely on second hand accounts or anecdotal evidence regarding the "state" of a dispenser or a business transaction.

As the dispenser is the customer touch point, the critical information Data Centre provides, supports maintaining uptime and a positive customer experience on the forecourt.



Data Centre provides a smart opportunity for parties to work together using a completely different approach to the existing service model

